

# **Policy for Crown Center Visitation: Laurel Lake Retirement Community**

**To begin: Thursday, September 24, 2020**

**Visitation will resume on Thursday, September 24, 2020 by appointment only.**

**Please contact Michelle Beier, Social Services to schedule your appointment at # 330-655-1463.**

**Screening:** Visitors will be required to enter through the security checkpoint and partake in our screening protocol before entering the premises. If you have not scheduled an appointment and your name is not on the daily visitor list that will be provided to Security, you will not be permitted to enter.

**Face Coverings:** Visitors will be provided a surgical mask when they arrive for their visit. Visitors must properly wear this mask which should cover both their nose and mouth at all times during the visit. No exceptions.

**Visit Expectations/Requirements/Scheduling/Time Length/Number of Visitors (Ages)/Frequency:** Visitors will be limited to two visitors, per resident, per day. Children, under the age of 18, will not be permitted to visit. If the resident(s) you are coming to see are married and reside together in the same level of care, you may visit them at the same time.

Visitors will be limited to a 30 minute visit. This is to allow time for proper sanitation prior to the next visitor arriving. Please be on time for your visit; your visit will be limited to the allotted time of 30 minutes from the time your visit was scheduled.

Visitors will drive directly to the Crown Center parking area and report to the visitation area. There will be a small tent setup there for protection against inclement weather.

Visitors must adhere to the 6 foot social distancing requirements at all times.

**Sanitizing/Screening Station:** Surfaces in the visitation area will be sanitized according to CDC Guidelines between visits. This includes seating, tabletops and any other surfaces likely to be touched during the visit. This includes the outdoor area where the visitor will be located, as well as the indoor area where the resident will be.

**Supervision & Monitoring:** Visitation will be closely monitored by the security camera. If any visitor is found to be in violation of this policy, they will not be permitted to visit until Laurel Lake has been completely reopened.

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**Gifts/Items:** No tobacco shall be permitted during visitation. The Laurel Lake campus is a nicotine free zone; therefore, smoking is prohibited.

All items brought from home for a resident must follow the congregate setting's policy for allowable items, including location of drop off, typical procedures for deliveries, sanitation and/or holding items for several days prior to distribution.

Items such as flowers, cards, groceries, snacks, medications, mail, etc. can be given to the person overseeing the visitation to give to your loved one and vice versa if they have something to give to you. There can be no exchange of any type of personal laundry at this time.